



# Australian Graduate School of Leadership

## Policy register

<b>Policy name</b>	Statement of Tuition Assurance		
<b>Version</b>	1.0	<b>Status</b>	Approved by Board of Directors
<b>Communication</b>	To all staff, students and prospective students	<b>Date</b>	21 January 2013

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### Statement of Tuition Assurance

1. Under the provisions of the *Higher Education Support Act 2003* (HESA) and the associated Higher Education Provider Guidelines, the AGSL (AGSL) ABN: 92 001 268 659 (the First Provider) is required to provide a tuition assurance arrangement for persons, other than overseas students\*, who are enrolled in higher education courses it offers. This requirement is to protect students in the event that AGSL ceases to provide a course of study in which a student is enrolled. The meaning of 'ceasing to provide a course of study' is set out in the HEP Guidelines at:

<http://www.comlaw.gov.au/Series/F2005L02590>.

2. In the event that AGSL ceases to provide a course of study in which a student is enrolled the student is entitled to a choice of:

a) an offer of a place in a similar course of study with a Second Provider without any requirement to pay the Second Provider any student contribution or tuition fee for any replacement subjects (this is known as the "**Course Assurance Option**");

**OR**

b) a refund of his or her up-front payments for any subject that the student commences but does not complete because AGSL ceases to provide the course of study of which the subject forms part (this is known as the "**Student Contribution/Tuition Fee Repayment Option**")

3. AGSL will meet the tuition assurance requirements of the HESA through its membership of the ACPET Tuition Assurance Scheme. Contact details for ACPET's Tuition Assurance Administrator can be found on their website: <http://www.acpet.edu.au/contact-us>.

4. If AGSL ceases to provide a course of study, ACPET will send a student enrolled in the course of study a Written Tuition Assurance Offer (the Offer) advising the student of the options available under the tuition assurance requirements. The Offer will include directions that the student must follow in order to notify ACPET of the choice they have made for each affected subject. ACPET will provide this Offer within twenty *Business Days* after it knows, or should know by reasonable

enquiries that AGSL has ceased to provide the course of study.

5. For the purposes of FEE-HELP, all 'courses of study' offered by AGSL in accordance with the course requirements of section 104-10 of the *Higher Education Support Act 2003* are covered by the ACPET's Tuition Assurance Scheme ('the Scheme') as part of Name of Entity's membership of the Scheme.

6. A student may choose either:

**The Course Assurance Option:**

7. Under the course assurance option, a student will be offered a place in a similar course of study by ACPET. If the student accepts this option, ACPET will make all necessary arrangements to ensure a student is able to enrol with the Second Provider in the similar course of study. This offered course will lead to the same or a comparable qualification without any requirement on the part of the student to pay the Second Provider any student contribution or tuition fee for any replacement subjects (that is, subjects that the student had commenced but not completed because the course ceased to be offered). A student will receive full credit from the Second Provider for any subjects successfully completed at Name of Entity.

8. The Second Provider nominated by ACPET may have different contribution amounts or tuition fees to the amounts or fees the student would have paid for subjects which were part of the course of study the AGSL ceased to provide but which the student had not yet started studying.

9. A student is not obliged to enrol in a course of study with a Second Provider offered by ACPET under the Course Assurance Option. However, if he/she enrolls with any other provider there is no obligation on that provider to offer full credit transfer for the subjects completed with the AGSL or to offer replacement/s subject free of charge.

**OR**

**The Student Contribution/Tuition Fee Repayment Option**

10. Under the Student Contribution/Tuition Fee Repayment Option, ACPET undertakes to pay the student the total of any up-front payments already paid by the student for any subjects the student has commenced but not completed because the course ceased to be offered. Students selecting this option will also have their FEE-HELP balance re-credited for the uncompleted subjects.

**Publication**

11. The method this Statement of Tuition Assurance will be made public to students will be on

AGSL's website ([http://imia.edu.au/tuition\\_assurance](http://imia.edu.au/tuition_assurance)). AGSL will also advise students where the Statement of Tuition Assurance may be obtained from as part of their enrolment information.

*\*See Education Services for Overseas Students Act 2002*  
for the definition of overseas student.